481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
udy Area Code	351105	
udy Area Name	AYRSHIRE FARMERS MUT	
ogram Year	2018	
ontact Name: Person USAC should contact ith questions about this data	Sheila Akridge	
ontact Telephone Number: umber of the person identified in data line <030>	7127762222 ext.	
ontact Email Address: nail of the person identified in data line <030>	sakridge@ncn.net	
Form Type	54.313 and 54.422	
or	ntact Telephone Number: mber of the person identified in data line <030> ntact Email Address: ail of the person identified in data line <030>	ntact Telephone Number: 7127762222 ext. mber of the person identified in data line <030> ntact Email Address: ail of the person identified in data line <030> sakridge@ncn.net

(200) Service Outage Reporting (Voice) Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

Pata Coll	ection Form									IB Control No. 3060 2013	-0986/OMB Control N	lo. 3060-0819
<010>	Study Area Co	de				351105						
<015>	Study Area Na	ime				AYRSHIRE FAI	RMERS MUT					
<020>	Program Year					2018						
<030>	Contact Name	- Person USAC	should contac	t regarding this	data	Sheila Akri	dge					
<035>	Contact Telep	hone Number	- Number of pe	rson identified	in data line <0	30> 7127762222	ext.					
<039>	Contact Email	Address - Ema	il Address of pe	erson identified	in data line <0	30> sakridge@nc	n.net					
<210>	For the prior	calendar vea	ar, were there	any reportal	ole voice serv	ice outages?	No					
<220>	<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d>></d>	<e></e>	<f></f>	<g></g>	<h></h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures

I" '	ulfilled Service Request ection Form			FCC Form 481 OMB Control No. 3050-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		351105	
<015>	Study Area Name		AYRSHIRE FARMERS MUT	
<020>	Program Year		2018	
<030>	Contact Name - Person USAC should contact regard	ing this data	Sheila Akridge	
<035>	Contact Telephone Number - Number of person ide	ntified in data line <030>	7127762222 ext.	
<039>	Contact Email Address - Email Address of person ide	entified in data line <030>	sakridge@ncn.net	
<300> Ur	nfulfilled service request (voice)		0	
<310> D	etall on attempts (voice)			
		Nam	e of Attached Document	
<320> l	Infulfilled service request (broadband)		0	
<330>1	Detail on attempts (broadband)		Name of Attached Document	

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	
Data Contection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code 351105
<015>	Study Area Name AYRSHIRE FARMERS MUT
<020>	Program Year 2018
<030>	Contact Name - Person USAC should contact regarding this data Shelle Akridge
<035>	Contact Telephone Number - Number of person identified in data line <030> 7127762222 ext.
<039>	Contact Email Address - Email Address of person identified in data line aakridgefica.net <030>
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior Offered only fixed voice calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.
<410>	Complaints per 1000 customers for fixed voice 0.0
<420>	Complaints per 1000 customers for mobile voice
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.
<440>	Complaints per 1000 customers for fixed broadband 0.0
<450>	Complaints per 1000 customers for mobile broadband

	npliance With Service Quality Standards and Consumer Protection Rules ection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	351105		
<015>	Study Area Name	AYRSHIRE FARMER	S MUT	
<020>	Program Year	2018		
<030>	Contact Name - Person USAC should contact regarding this data	Sheila Akridge		
<035>	Contact Telephone Number - Number of person identified in data line <030>	7127762222 ext	•	
<039>	Contact Email Address - Email Address of person identified in data line <030>	sakridge@ncn.n	et.	
<500>	Certify compliance with applicable service quality standards and consumer pro	tection rules	Yes	
		3	51105ia_service_quality510.pdf	
<510>	Descriptive document for Service Quality Standards & Consumer Protection Ru	les Compliance		
<515> 0	Certify compliance with applicable minimum service standards			

	Functionality in Emergency Situations ollection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-081 July 2013			
<010>	Study Area Code	351105				
<015>	Study Area Name	AYRSHIRE FARMERS MUT				
<020>	Program Year	2018				
<030>	Contact Name - Person USAC should contact regarding this data	Sheila Akridge				
<035>	Contact Telephone Number - Number of person identified in data line <030>	7127762222 ext.				
<039>	Contact Email Address - Email Address of person identified in data line <030>	sakridge@ncm.net				
<600>	Certify compliance regarding ability to function in emergency situations	Yes				
<610>	Descriptive document for Functionality in Emergency Situations	351105ia_Function_in_Emer	gency610.pdf			

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INSPECTION	(,
SPECTION	:	=	5
PECTION	i	7	5
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<703>

	ice Offerings including Voice Rate Data llection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	351105	
<015>	Study Area Name	AYRSHIRE FARMERS MUT	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Sheila Akridge	
<035>	Contact Telephone Number - Number of person identified in dat	a line <030> 7127762222 ext.	
<039>	Contact Email Address - Email Address of person identified in da	ta line <030> sakridge@ncn.net	
	Residential Local Service Charge Effective Date Single State-wide Residential Local Service Charge	17	

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
			m-A					
				See at	tached worksheet			
					larania iranianiaat			
							· ·	

(710) Broadbrand Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code 35	51105
<015>	Study Area Name	AYRSHIRE FARMERS MUT
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Sheila Akridge
<035>	Contact Telephone Number - Number of person identified in data line <030>	7127762222 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	sakridge@ncn.net

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
H	·	(4)	-						
-	-		-						
-			-						
		6 8							
-			-	- See attac	hed				
-				worksheet -	+				
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	erating Companies lection Form				FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013		
<010>	Study Area Code		351105				
<015>	Study Area Name		AYRSHIRE FARM	ERS MUT			
<020>	Program Year		2018				
<030>	Contact Name - Person	USAC should contact regarding this data	Sheila Akridg	re			
<035>	Contact Telephone Nun	nber - Number of person identified in data line <030>	7127762222 ex	t.			
<039>	Contact Email Address	Email Address of person identified in data line <030>	sakridge@ncn	.net			
<810>	Reporting Carrier	Ayrshire Farmers Mutual Telephone Company					
<811>	Holding Company	Northwest Communications					
<812>	Operating Company	Ayrshire Farmers Mutual Telephone Company					
<813>		<a1></a1>		<a2></a2>	<a3></a3>		
		Affiliates		SAC	Doing Business As Company or Brand Designation		
	See attached worksheet						
	.						

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	bal Lands Reporting lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	351105	
<015>	Study Area Name	AYRSHIRE FARMERS MUT	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Sheila Akridge	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7127762222 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	sakridge@ncn.net	
<900>	Does the filing entity offer tribal land services? (Y/N)	No	
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation	Name of Attache	ed Document
If your	company serves Tribal lands, please select (Yes,No, NA) for each these boxes		
	irm the status described on the attached PDF, on line 920,		
	strates coordination with the Tribal government pursuant to	Select	
	3(a)(9) includes:	Yes or No or	
<921> <922>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning;	Not Applicable	
<923>	Marketing services in a culturally sensitive manner;		
<924>	Compliance with Rights of way processes		
<925>	Compliance with Land Use permitting requirements		
<926>	Compliance with Facilities Siting rules		
<927>	Compliance with Environmental Review processes		
<928>	Compliance with Cultural Preservation review processes		
<929>	Compliance with Tribal Business and Licensing requirements.		
\JZJ Z	compliance with tribal business and licensing requirements.		

				Page 1:
Marie Control		e and Broadband Service Rate Comparability tion Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010	0> S	Study Area Code		351105
<015		Study Area Name		AYRSHIRE FARMERS MUT
<020	0> P	Program Year		2018
<030	O> C	Contact Name - Person USAC should contact regarding this data		Sheila Akridge
<035		Contact Telephone Number - Number of person identified in data line \cdot		7127762222 ext.
<039	9> 0	Contact Email Address - Email Address of person identified in data line	<030>	sakridge@ncn.net
<100		Voice services rate comparability certification Attach detailed description for voice services rate comparability compliance	Yes	05ia_voice_service_rate1010.pdf
I				Name of Attached Document
5 <102	20>	Broadband comparability certification	Yes the	- Pricing is no more than the most recent applicable benchmark announced by Wireline Competition Bureau
COR DI 102	30>	Attach detailed description for broadband comparability compliance	35110	Dia_Broadband_compliance1030.pdf

Name of Attached Document

	o Terrestrial Backhaul Reporting lection Form			FCC Form 481 OMB Control No July 2013	. 3060-0986/OMB Control No. 3060-0819
<010>	Study Area Code	351105			
<015>	Study Area Name	AYRSHIRE	FARMERS MUT		
<020>	Program Year	2018			
<030>	Contact Name - Person USAC should contact regarding this data	Sheila Ak	ridge		
<035>	Contact Telephone Number - Number of person identified in data line <030>	712776222	2 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	sakridge	ncn.net		
<1100> <1130>	Certify whether terrestrial backhaul options exist (Y/N) Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	Γ	98		

Lifelin	Terms and Condition for Lifeline Customers e follection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010	> Study Area Code		351105
<015	> Study Area Name		AYRSHIRE FARMERS MUT
<020	> Program Year		2018
<030	> Contact Name - Person USAC should contact regarding this data		Sheila Akridge
<035	> Contact Telephone Number - Number of person identified in data lin	e <030>	7127762222 ext.
<039	> Contact Email Address - Email Address of person identified in data lin	ne <030>	sakridge@ncn.net
<121 RF DA	0> Terms & Conditions of Voice Telephony Lifeline Plans		Name of Attached Document
다 <122 	0> Link to Public Website	HTTP h	http://www.ayrshireia.com/assistance.htm
R or the § 54.	se check these boxes below to confirm that the attached document(s), on line 1: website listed, on line 1220, contains the required information pursuant to 422(a)(2) annual reporting for ETCs receiving low-income support, carriers must ally report:	3.0	
NSPFCT <122	1> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	V	
S <122	2> Details on the number of minutes provided as part of the plan,	V	
<122	3> Additional charges for toll calls, and rates for each such plan.	V	

(2005) Price Cap Carrier Additional Documentation			FCC Form 481
Data Collection Form Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	351105	
<015>	Study Area Name	AYRSHIRE FARMERS MUT	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Sheila Akridge	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7127762222 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	sakridge@ncn.net	

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

REDACTED – FOR PUBLIC INSPECTION <2024A>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support. Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only. The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only. Round 2 Recipient of Incremental Support?		
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 2 Recipient of Incremental Support?		
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	, s
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		

Data Collection Fo	Carrier Additional Documentation orm Return Carriers affiliated with Price Cap Local Exchange Carriers	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<2016>	p Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification support used to build broadband America Phase II Reporting {47 CFR § 54.313(e)}	
<2017A>	Connect America Fund Phase II recipient?	
<2017C>	Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.	
<2018>	Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)	Name of Attached Document Listing Required Information
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)	

(3005) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	351105
<015>	Study Area Name	AYRSHIRE FARMERS MUT
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Sheila Akridge
<035>	Contact Telephone Number - Number of person identified in data line <030>	7127762222 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	sakridge@ncn.net

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)			
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}		Yes - Attach Certific	351105ia_certification3010b.pdf
(3010B)	Please Provide Attachment	Name of Attached Doo Information	cument Listing Required	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community	y Anchors	
(3012B)	Please Provide Attachment	Name of Attached Doo Information	cument Listing Required	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	\odot \odot	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	0 0	
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports			
	(Operating Report for Telecommunications Borrowers)			
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required	Name of Attached Doo Information	cument Listing Required	
(3018)	documentation If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	(Yes/No)	O	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows			
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		V	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
(3023)	Underlying information subjected to a review by an independent certified public accountant			
(3024)	Underlying information subjected to an officer certification.			
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			3511051a3026.pdf
(3026)	Attach the worksheet listing required information	Name of Attached Doo Information	cument Listing Required	and and and a first

Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
lection Form	OMB Control No. 3060-0986/OMB Cont
	July 2013

collo Study Area Code AYREHIRE FARMERS MUT AYREHIRE FARMERS MUT c020> Program Year 2018 AYREHIRE FARMERS MUT c020> Program Year 2018 AYREHIRE FARMERS MUT c020> Program Year 2018 AYREHIRE FARMERS MUT c030> Contact Name - Person USAC should contact regarding this data Sheila Akridge c030> Contact Name - Person USAC should contact regarding this data Sheila Akridge c030> Contact Telephone Winnber - Muncher of person liderified in data line c030> 7127762222 ext.	005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481	
351105 AYRSHIRE FARMERS MUT 2018 2018 Sheila Akridge to Number Number of person identified in data line <030>7127762222 ext.	sta Collection Form	OMB Control N	o. 3060-0986/OMB Control No. 3060-0819
COID> Study Area Code AVRSHIRE FARMERS MUT COID> Flogram Year COID Study Area Name 2018 2018 COID STUDY Area Name COID STUDY Area Name Name Name Name Name Name Name Na		July 2013	
erson USAC should contact regarding this data e Number - Number of person identified in data line <030>			
4015> Study Area Name 4020> Program Year 4020> Program Year 4030> Contact Name - Person USAC should contact regarding this data 51013	<010> Study Area Code	351105	
<a0.20> Program Year <a0.20> Program Year <a0.30> Contact Name - Person USAC should contact regarding this data Sheila Akxidge Sheila Akxidge <a> 712.712.772.22 <a> Ext. <a> A 12.774.272.22 <a> A 12.774.27</a0.30></a0.20></a0.20>	<015> Study Area Name	AYRSHIRE FARMERS MUT	
<a> Contact Name - Person USAC should contact regarding this data Sheila Akxidge T12776222 ext. T02702702. Contact Telephone of person identified in data line <030. T1270202. Contact Enail Address - Enail Enail Address - E	<020> Program Year	2018	
<a> Contact Telephone Number of person identified in data line <a> 7127762222 ext.	<0330> Contact Name - Person USAC should contact regarding this data	Sheila Akridge	
1930. Contrat Emil Address - Emil Address of necessifiant in data line 1930.	<035> Contact Telephone Number - Number of person identified in data line <	30> 7127762222 ext.	
SOSS CONTROL FINAL AUGUSS - FINAL MUTESS - FINAL MU	<039> Contact Email Address - Email Address of person identified in data line <030> sakridge@ncn.net	30> sakridge@ncn.net	

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3028) Operating Expenses

(3029) Net Income

Financial Data Summary

(3027) Revenue

(3034) Dividends

(3033) Total Equity (3032) Total Debt

<010>	Study Area Code	351105
<015>	Study Area Name	AYRSHIRE FARMERS MUT
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Sheila Akridge
<035>	Contact Telephone Number - Number of person identified in data li	ne <030> 7127762222 ext.
<039>	Contact Email Address - Email Address of person identified in data	ine <030> sakridge@ncm.net

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions - FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

must at least detail the pricing, offered broadband Name of Attached Document Listing Required Information

If yes to 4003A, please provide a response for 4003B.

speed and data usage allowances available in the

relevant geographic area.

of community anchor institutions to which the recipient newly began providing access to	Name of Attached Document Listing Required Information	
broadband service in the preceding calendar year.		
Broadband Deployment Locations – FCC 14-98 (para	agraph 80)	
4004a. Attach a list of geocoded locations to which broadband has been deployed as of the		
June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information	
4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service		
obligations for the identified locations. Materials		

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	351105
<015>	Study Area Name	AYRSHIRE FARMERS MUT
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Sheila Akridge
<035>	Contact Telephone Number - Number of person identified in data line <030>	7127762222 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	sakridge@ncn.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

l certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: AYRSHIRE FARMERS MUT

Signature of Authorized Officer: CERTIFIED ONLINE Date 06/13/2017

Printed name of Authorized Officer: Donald Miller

Title or position of Authorized Officer: Executive Vice President

Telephone number of Authorized Officer: 7127762222 ext.

Study Area Code of Reporting Carrier: 351105 Filing Due Date for this form: 07/03/2017

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

	tion - Agent / Carrier lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	351105	
<015>	Study Area Name	AYRSHIRE FARMERS MUT	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Sheila Akridge	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7127762222 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	sakridge@ncn.net	

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Autho	ze an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier
I certify that (Name of Agent) also certify that I am an officer of the reporting carrier; my ragent; and, to the best of my knowledge, the reports and d	is authorized to submit the information reported on behalf of the reporting carrier. I sponsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized a provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be	punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Age	ent Authorized to File Annual Reports for CAF or LI Recipie	ents on Behalf of Reporting Carrier
l, as agent for the reporting carrier, certify that I am a the data reported herein based on data provided by	authorized to submit the annual reports for universal service support the reporting carrier; and, to the best of my knowledge, the informat	recipients on behalf of the reporting carrier; I have provided ion reported herein is accurate.
Name of Reporting Carrier:		
Name of Authorized Agent Firm:		
Signature of Authorized Agent or Employee of Agent:		Date:
Name of Authorized Agent Employee:		
Title or position of Authorized Agent or Employee of A	gent	
Telephone number of Authorized Agent or Employee of	of Agent:	(4))
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	
Persons willfully making false statements on this	form can be punished by fine or forfeiture under the Communications Act of 18 of the United States Code, 18 U.S.C. § 1001.	1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title

Attachments

Certification of Compliance with Service Quality Standards and Consumer Protection Rules

Line 510

Ayrshire Farmers Mutual Telephone Company

Service quality standards and consumer protection rules for broadband are not as defined as the rules for voice services. The Company complies with any service quality standards and consumer protection rules for broadband that are out there now and any that will be defined in the future.

Service Quality Standards

For voice services, the Company:

- Provides voice grade access to the public switched network.
- Provides flat rated local exchange service with no additional charge to end users.
- Provides access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911.
- Provides toll blocking and toll limitation services.

For voice and broadband services, the Company:

- Advertises the availability of its services and the charges using media of general distribution and/or on its website.
- Maintains a business office providing customers with access to a customer service representative either in person or via a local telephone call or toll-free telephone number during business hours.
- Directs after hour calls to the Company's help desk.
- Directs trouble reports to the on-call technician.
- Tracks all service orders to ensure they are completed in a timely manner.
- Measures its service connection and service interruption performance on a regular basis.
- Trains employees to:
 - Answer all incoming calls promptly.
 - o Respond to all inquiries for information promptly and courteously.
 - o Investigate thoroughly all customer complaints and handle appropriately according to the Company's guidelines for resolution of customer complaints.
 - o Be knowledgeable about products and service offerings so they can assist the customer with selecting the best service option.
- Has a process for periodic inspection, testing and preventive maintenance of its equipment to permit the rendering of safe, adequate and continuous service at all times.
- Meets or exceeds the standards established by the state commission and provides any reports required in accordance with the state commission's rules.

Consumer Protection Rules

The Company has established operating procedures designed to facilitate compliance with applicable consumer protection rules which include compliance with the Customer Proprietary Network Information (CPNI) rules. The operating procedures include:

- Appointment of a compliance officer.
- A manual detailing the specific procedures for protecting consumer information.
- Employee training on an annual basis and training for new hires.
- A disciplinary process for improper use of consumer information.

If complaints are filed with the Company regarding consumer protection rules, the complaint is immediately investigated, the matter traced and any corrective action noted. This process ensures that problems are addressed and corrections made.

The Company also has implemented procedures that are consistent with the Federal Trade Commission guidance on measures to detect/prevent identity theft (Red Flag Rules).

A copy of the Company's tariff is on file with the Iowa Utility Board and copies of our rules and regulations and schedules of rates are on file at our Business Office and are open to public inspection.

Line 610 - Description of Functionality in Emergency Situations

Ayrshire Farmers Mutual Telephone (Ayrshire) prides itself on updating and maintaining all its plant and equipment to prevent outages before they happen. If outages do happen, the Company has 24-hour on call staff and alarm reporting systems in place that send notifications to the 24 hour personnel monitoring these systems. The Company certifies that it follows best practices that are designed to allow them to remain functional in an emergency situation through the use of back-up power to ensure functionality in the event of a limited commercial power failure.

Ayrshire utilizes battery back-up systems and standby generators in its central office and remote huts. This enables the Company to maintain power during an outage of at least 48 hours with battery back-up and several days with propane gas.

The Company has redundant interexchange/exchange fiber routes that allow traffic to be diverted to other routes when any fiber cuts occur. Ayrshire also has the ability to remotely switch its traffic using the neighboring telco's switch, if the Company's own switch becomes inoperable.

	ce Offerings including Voice Rate Data lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	351105	
<015>	Study Area Name	AYRSHIRE FARMERS MUT	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Sheila Akridge	
<035>	Contact Telephone Number - Number of person identified in data line	<030> 7127762222 ext.	
<039>	Contact Email Address - Email Address of person identified in data line	<030> sakridge@ncn.net	
<701> <702>	Residential Local Service Charge Effective Date 1/ Single State-wide Residential Local Service Charge	1/2017	

<703>

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fed
IA	426		FR	18.0	0.0	0.0	0.0	18.0
IA	835		FR	18.0	0.0	0.0	0.0	18.0

<010> Study Area Code

<020> Program Year

<015> Study Area Name

<030> Contact Name - Person USAC should contact regarding this data

<035> Contact Telephone Number - Number of person identified in data line <030>

Contact Email Address - Email Address of person identified in data line <030>

REDACTED - FOR PUBLIC INSPECTION

-71	1	

<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2></d2>	<d3></d3>		<d4></d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
IA		39.95	0.0	39.95	10.0	1.0	999999.0	Other, No limit on usage allowance
IA		59.95	0.0	59.95	9.0	3.0	999999.0	Other, No limit on usage allowance
IA		79.95	0.0	79.95	12.0	3.0	999999.0	Other, No limit on usage allowance
IA		139.95	0.0	139.95	15.0	5.0	999999.0	Other, No limit on usage allowance
IA		39.95	0.0	39.95	10.0	1.0	999999.0	Other, No limit on usage allowance
IA		59.95	0.0	59.95	9.0	3.0	999999.0	Other, No limit on usage allowance
IA		79.95	0.0	79.95	12.0	3.0	999999.0	Other, No limit on usage allowance
IA		139.95	0.0	139.95	15.0	5.0	999999.0	Other, No limit on usage allowance
								——————————————————————————————————————

351105

2018

AYRSHIRE FARMERS MUT

Sheila Akridge

7127762222 ext.

sakridge@ncn.net

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	351105
<015>	Study Area Name	AYRSHIRE FARMERS MUT
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<030>	Contact Name - Person USAC should contact regarding this data	Sheila Akridge
<035>	Contact Telephone Number - Number of person identified in data line <030>	7127762222 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	sakridge@ncn.net

<810>	Reporting Carrier	Ayrshire Farmers Mutual Telephone Company
<811>	Holding Company	Northwest Communications
<812>	Operating Company	Ayrshire Farmers Mutual Telephone Company

.3>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
Skylink, L	.C.	359113	
-			

Line 1010: Voice Service Rate Comparability

As evidenced by the data provided in the line 700 of this Form 481, the Company's voice service pricing is no more than 2 standard deviations above the national average urban rate (\$49.51) as announced by the Wireline Competition Bureau on February 14, 2017 (DA17-167).

<u>Line 1030: Voice Service Rate Comparability</u>

As evidenced by the data provided in the line 710 of this Form 481, the Company's Broadband service pricing is no more than the applicable benchmark as announced by the Wireline Competition Bureau on February 2017 (DA17-167).



Ayrshire Farmers Mutual Telephone Co.

1405 Silver Lake Ave • Ayrshire IA 50515 800-642-2884 • 712-426-2800 www.ayrshireia.com

June 12, 2017

Ms. Marlene H. Dortch Secretary Federal Communications Commission 9300 East Hampton Drive Capitol Heights, MD 20743

Re: Form 481 for High-Cost Recipient 54.313 (f)(1)(i) "Certification of Public Interest Obligations"

Dear Ms. Dortch:

In compliance with the filing requirements associated with, and attached to Form 481, we wish to advise the Commission that Ayrshire Farmers Mutual Telephone Company certifies that:

- Has taken reasonable steps to provide upon reasonable request broadband service at actual speeds of 10 Mbps downstream/1 Mbps upstream;
- Provides latency suitable for real-time applications including VoIP and usage capacity which is reasonably comparable to those in urban areas and;
- That reasonable requests for service are met within a reasonable timeframe.

If there are any questions, I may be contacted at 712-776-2222.

Sincerely,

Donald D. Miller

Executive Vice President

Nacret O Mills

Ayrshire Farmers Mutual Telephone Company

REDACTED-FOR PUBLIC INSPECTION

ATTACHMENT-LINE 3026

ATTACHMENT REDACTED IN ENTIRETY